



Medical mask - Refers to a procedure/surgical mask

- **NOTE:** Face masks should not be placed on children under the age of 2 years^{1,2,3}

Eye protection – Refers to face shield or goggles (indirect or non-vented)

General Guidelines for Family Member/Support Person:

1. Must perform hand hygiene:
 - When entering and exiting the facility
 - When entering and exiting a patient/resident room
2. Must put on a mask on entry to the facility.
3. Should be advised not to touch the outside of the mask. If they touch or adjust their mask, they must immediately perform hand hygiene.
4. Should be provided with a new mask if it becomes wet, soiled or damaged.
5. Should be provided with instructions on how to correctly [don](#) and [doff](#) PPE, if applicable.

Setting	Location	Masking Requirement	PPE Requirement
Acute Care and Long Term Care	Entire facility	• Medical mask	• No additional PPE required
	Entering room NOT on precautions	• Medical mask	• No additional PPE required
	Entering room on Droplet/Contact or Droplet/Contact Plus precautions	• Medical mask	• Gown and eye protection when in room and unable to maintain 2 metre physical distance
	Entering room all other additional precautions	• Medical mask	• Follow instructions on signage
Community (outpatient) services in SHA operated facilities	<ul style="list-style-type: none"> • Primary Health (e.g., physiotherapy, home care, etc.) • Public Health (e.g., immunization clinic, etc.) • Testing and Assessment sites 	• Medical mask	• No additional PPE required
Home care	Client's home	• No mask required	• No additional PPE required

NOTE: Family/support person are discouraged from visiting when an [aerosol generating medical procedure \(AGMP\)](#) is being performed and until the procedure is complete and the [aerosolize settle time](#) has been achieved. In extremely exceptional circumstances (i.e. end of life extubating) a family member may be permitted to be present during an AGMP only after consultation with the MHO and IPAC.

**References:**

1. American Academy of Pediatrics. Cloth Face Coverings For Children During COVID-19 [internet]. 2020 [cited 2020 October 23]. Available from: <https://www.healthychildren.org/English/health-issues/conditions/chest-lungs/Pages/Cloth-Face-Coverings-for-Children-During-COVID-19.aspx>
2. Centers for Disease Control and Prevention. Coronavirus Disease 2019 (COVID-19) How to Select, Wear and Clean your Mask [internet]. 2020 [cited 2020 October 23]. Available from: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/about-face-coverings.html>
3. Public Health Agency of Canada. Non-Medical Masks and Face Coverings. 2020 [cited 2020 October 23]. Available from: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>