

 <p>Saskatchewan Health Authority</p> <p>WORK STANDARD</p>	<p>Title: Test Sites Requesting COVID-19 Testing (NP/OP Swab Collection) Support for Individuals/Groups/Businesses from EMS (Not Associated with an Emergency Response)</p> <p>Role performing Activity: 811 Call Takers, Test Site Leads, Medical Communication and Coordination Centres, Ground Ambulance Services</p>	
	<p>Location: Saskatchewan Health Authority</p>	<p>Department/Unit: Emergency Medical Services (EMS)</p>
	<p>Document Owner: EMS Directors</p>	<p>Date Prepared: June 22, 2020</p>
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	<p>Related Policies/Documentation Home Specimen Collection Novel Corona Virus (COVID-19) Assessment Site Specimen Collection Covid 19 Testing/Assessment Site Throat & Nares Specimen Collection COVID-19 (Corona virus)</p>	

Work Standard Summary: To outline the process for 811 and test site leaders to request individual, group or local business COVID-19 testing support from ground ambulance services.

Testing site is responsible for the coordination of the test(s) and the provision of associated supplies.

Essential Tasks:	
1.	811 will review the request for testing.
2.	811 will refer the request for testing to the appropriate test site, based on location.
3.	<p>The test site will determine if they can complete the request.</p> <p>Note: If the test site foresees the request will require changes to the provision of testing/assessment services (e.g. expansion of hours and/or days of service, increased number of staff to meet demand, establishing different services (mobile or other), etc.) to meet the needs on an go forward the test site must reach out to the local Labour Pool to identify staffing in accordance with the temporary LOU (Knowledge Document KB0011255 on MyConnection) negotiated with the unions. If the request is a one off, follow steps #4 to #10 below.</p>
4.	<p>If the request cannot be completed by the test site, the test site will contact 306-310-5000 to request ground ambulance support.</p> <p><i>Hello, my name is _____, from the _____ Test Site. I am requesting EMS perform COVID-19 Testing for an Individual/Group/Business.</i></p>
5.	The nearest Medical Communication and Coordination Centre (MCCC) accepts the 310-5000 call, and transfers to MCCC-Central for COVID-19 testing.

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6.	<p>MCCC-Central will then collect the required information from the test site lead and complete the Transfer Builder. Test site leads are to be prepared with the following information:</p> <p>WORKPLACE/BUSINESS REQUEST:</p> <ul style="list-style-type: none"> • Work place name: • Location of community the testing to be completed: • Street address or land location of workplace: • Date(s) COVID-19 testing is requested to be completed: • Alternate dates for completion of COVID-19 testing (if original date(s) not possible): • Number of employees that require COVID-19 testing: • Identify any safety concerns: <ul style="list-style-type: none"> ○ Infection Prevention and Control Precautions – suspect COVID-19/Influenza-like illness within the workplace: ○ Any other known safety concerns: <p>PATIENT REQUEST:</p> <ul style="list-style-type: none"> • Patient name: • Gender: • Date of birth: • Age: • Health Services Number (HSN): • Street address or land location of patient/individual: • Date(s) COVID-19 testing is requested to be completed: • Alternate dates for completion of COVID-19 testing (if original date(s) not possible): • Identify any safety concerns: <ul style="list-style-type: none"> ○ Infection Prevention and Control Precautions – suspect COVID-19/Influenza-like illness with individual or others with them: ○ Any other known safety concerns:
7.	<p>MCCC-Central will contact the ground ambulance service responsible for the geographic area of the request and determine ambulance service ability to complete the request.</p> <ul style="list-style-type: none"> • Training has been completed • Ambulance service has capacity • Urgency of the request
8.	<p>If the request can be completed MCCC-Central will provide the local ambulance service with the transfer builder information and contact information of the test site lead.</p>
9.	<p>The local ground ambulance will then connect with the test site lead to discuss the details of the request.</p>
10.	<p>If the request cannot be completed MCCC-Central will notify the requesting test site lead that an EMS support is not available for this request.</p>