



### Start a Conversation



Try to understand the other person's perspective. It can be helpful to:

- Ask questions: "I noticed you aren't wearing a mask, can I ask why?"
- Show empathy and explain that wearing a mask is to help protect all of our patients, families, and staff. While as of July 11, 2021, it is no longer a requirement for residents and visitors in long-term care settings, which are people's homes, it is strongly recommended as a safety measure. It is a requirement within acute and other facilities given we already have very sick people in these areas and need to minimize any risk to their safety.



### Share Your Knowledge

Once you understand their situation, explain why wearing a mask is important:

- Even though it is no longer required in public by a Public Health Order, the SHA still needs to protect everyone in their facilities. The Government of Saskatchewan provided everyone the ability to implement their own masking rules and policies in their July 7, 2021 News Release.
- COVID transmission can occur from people not showing any symptoms and fully vaccinated people can still contact and transmit COVID-19.



### Seek a Solution

Offer a new mask and discuss ways to make mask wearing more comfortable:

- Twist the elastics to adjust the position, or apply moisturizer before you mask.
- Use extenders/ear savers or adjust the fit on the nose.
- Discuss safe mask breaks (15 minutes, distanced from others).



### Stay Safe

Leave the area and call Security if you feel unsafe. You can also:

- Wear appropriate PPE and maintain your distance.
- Find a private space for the person who is not wearing a mask.
- Talk to your Manager/Supervisor and Infection Prevention And Control (IPAC) for support and assistance.

