



MEMO

DATE: 10/21/2021

TO: IHICC Defensive Leads, Pandemic Physician Leads, Physician ACOS, Physician Provincial Department Heads, Physicians

FROM: Dr. John Froh, Provincial Pandemic Physician Lead
John Ash, Provincial EOC Defense Lead
Marjorie Ingjaldson, ED Provincial System Flow
Dr. Puneet Kapur, Provincial System Flow Physician Lead

RE: Updated SFCC Call Flows – When ICUs are on bypass

In order to support high acuity patient level loading provincially, particularly when an Intensive Care Unit (ICU) is on bypass, the System Flow Coordination Center (SFCC) is updating its call workflows as part of their standard protocols.

Effective immediately, when a receiving hospital ICU is on bypass, all incoming SFCC calls from outside areas requesting a patient transfer to that hospital where the sending and/or consulting physician identifies the incoming patient as having a high probability of needing ICU care in the next few days, SFCC will add to the call the Provincial Intensivist, and if needed, Emergency Medical Services.

While on the call, the physicians and SFCC nurse will collaboratively assess the most appropriate patient destination to safely meet that patient's needs while balancing provincial demand and capacity. If the patient transfer needs to be directed to an alternate receiving hospital, SFCC will add to the call the on-call physician from the alternate receiving hospital to confirm they are able to receive the transfer.

Each case will be considered on a case-by-case basis based as determined by patient needs and system capacity.

Thank you.

Safety | Accountability | Respect | Collaboration | Compassion

With a commitment to a philosophy of Patient and Family Centred Care

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