

October Webinar

Back to Basics: The Model for Improvement (QI Power Hour)

With Glenda Beauchamp, Improvement Lead, Health Quality Council; Carla Flogan, Improvement lead, Health Quality Council; and Ian Shaw, Youth Program Manager, [Family Service Saskatoon](#)

October 29, 2021 @ 9:30AM CST



Session description

Just like the Macarena and the hypercolour t-shirt, the Model for Improvement is turning 25 this year. However, just one of these has stood the test of time. The Model for Improvement remains a valuable approach to approaching quality improvement in complex systems, to ensure the changes we are making are actually improvements. Join us in this session as we unpack the three questions of the Model for Improvement.

In this webinar, participants will:

- **Learn the components of the Model for Improvement.** How can it help us manage change in today's complex systems?
- **Get insight into improvement in the human services field.** A program manager will share his experience in using the Model for Improvement in his organization.
- **Find out what people are saying about improvement in the human services field.** Learn a few new tools and approaches in supporting application of the Model for Improvement in your context.

Register at: bit.ly/hqc_qipowerhour

Guest speakers



Glenda works with the Learning Programs team and is focused on projects that involve developing and designing educational curriculum to build quality improvement capability within the health system.



As an improvement lead, Carla works with Learning and Development team. Carla has worked on various provincial improvement projects during her time with HQC.



Ian has been a Youth Program Manager at Family Service Saskatoon since April 2021. Previously, he was a Team Lead at the Saskatoon Open Door Society, a settlement agency for newcomers in Saskatoon.