

# SHA 2021-22 Strategic Plan

## Q4 Update

**VISION:** Healthy People, Healthy Saskatchewan

**MISSION:** We work together to improve our health and well-being. Every day. For everyone.

**VALUES:** Safety, accountability, respect, collaboration and compassion.

**PHILOSOPHY OF CARE:** Our commitment to a philosophy of Patient and Family Centred Care is at the heart of everything we do and provides the foundation for our values.



### INTEGRATED PEOPLE-CENTRED CARE

#### Goal: Recovery of our workforce and advancing integrated People-Centred Care

Support and strengthen resiliency, wellbeing, and recovery of our workforce. Reinstate essential family members as active participants of the care team through a People-Centred Care approach.

#### Goal: Connected Care for the people of Saskatchewan

Improve team-based care through maintained COVID-19 response and care delivery. Advancing Connected Care in partnership with communities across Saskatchewan as part of system recovery, co-creating opportunities for people to stay healthy and receive the health care they need sooner, as close to home as possible.

#### Goal: System stabilization

Support enhancements foundational to the delivery of safe, high quality care across the province through integrated business systems, standardized processes, and improvements to infrastructure, positioning SHA to better serve the people of Saskatchewan.

COVID-19 Response

Recovery of our Workforce

Stabilize System

Access to Health Services

Continue to Advance System Wide Transformation

### Continuous Improvement—Culture of Safety—SHA Management System

#### OUR PEOPLE

Support and strengthen resiliency and wellbeing of SHA providers, staff and physicians impacted by the pandemic

#### OUR PATIENTS AND FAMILIES

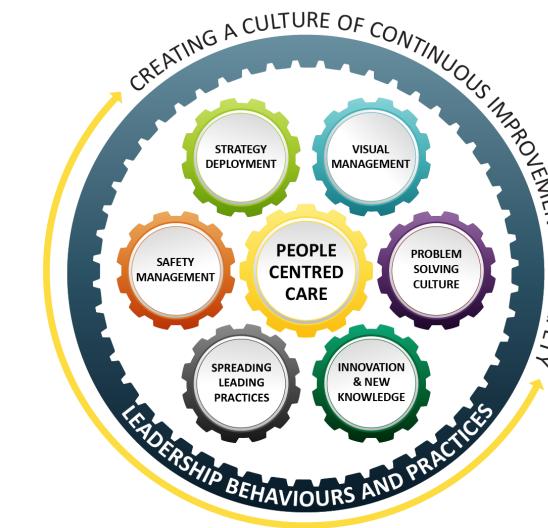
Facilitate system recovery with an integrated People-Centred Care approach using stakeholder engagement in co-design; acknowledging and responding to the impact of COVID-19 on patients, residents and families

#### OUR COMMUNITIES

Advancing Connected Care in partnership with communities across Saskatchewan as part of system recovery

### Looking ahead to Q4: Key Messages

- We are into our last quarter of this fiscal year. And despite the overwhelming pressure of COVID-19, we know many of you are experiencing tension from competing priorities during your workdays.
- We are refocusing what we're doing, and aligning our efforts on the key things we must do for our own health and wellness, and for the health and wellness of the people we serve.
- We need to be realistic about what we can accomplish at this time. As such, our Executive Leadership Team has reviewed the work before us, and we have decided as a team to focus on a smaller number of existing work streams for this last quarter.
- Six areas of existing work within our 2021-22 Strategic Plan will be what we focus on.
  1. First, of course, is our pandemic response. COVID response remains our organization's number one priority and work to respond to the current surge must continue, along with our vaccination and booster campaign.
  2. Appropriate services delivered: this includes surgery resumption and expansion, implementation of mental health and addictions initiatives and our supporting SHA Health Human Resources Action Plan to deliver services.
  3. Infrastructure projects and AIMS: positioning AIMS for a successful go-live and putting in place community funding agreements for capital projects.
  4. Integrated rural service stabilization: putting in place visible plans to stabilize services in rural communities where services have been impacted.
  5. Extendicare transition: advancing the transition of Extendicare operations to SHA.
  6. Support and improve staff well-being and health: ensuring staff engagement and the mental health supports we have in place are being utilized.
- We will, of course, continue work that supports sustaining safe operations and/or meeting regulatory requirements as well.
- Progress on these six areas will be reviewed at each monthly Wall Walk, where we celebrate successes and share our learnings.
- ELT is so thankful for the dedication you all have shown to health-care, and are extremely proud of what our staff and physicians have done to care for each other and the people of Saskatchewan during this unprecedented time.



### SHA VALUES AND PHILOSOPHY OF CARE

# SHA 2021-22 Recovery Plan: Looking ahead to Q4

## GOALS

AS A RESULT OF THE PRESSURES THE FIFTH WAVE OF COVID-19 IS PUTTING ON OUR HEALTH SYSTEM IN SK, WE ARE TIGHTENING OUR FOCUS AS WE HEAD INTO Q4. WE WILL CONTINUE OUR PANDEMIC RESPONSE WHILE ENSURING APPROPRIATE SERVICES ARE DELIVERED, ALONG WITH THE OTHER KEY PRIORITIES OUTLINED BELOW.

### Connected Care for the people of Saskatchewan

Improve team-based care through maintained COVID-19 response and care delivery. Advance Connected Care in partnership with communities across Saskatchewan as part of system recovery, co-creating opportunities for people to stay healthy and receive the health care they need sooner, as close to home as possible.

### System stabilization

Support enhancements foundational to the delivery of safe, high quality care across the province through integrated business systems, standardized processes, and improvements to infrastructure, positioning SHA to better serve the people of Saskatchewan.

### Recovery of our workforce and advancing integrated People-Centred Care

Support and strengthen resiliency, wellbeing, and recovery of our workforce. Reinstate essential family members as active participants of the care team through a People-Centred Care approach.

## Q4

### COVID-19 Pandemic Response

- Every eligible SK person has the opportunity to receive COVID-19 booster dose by Jan 31, 2022.
- Omicron surge response plan ready for implementation by Jan 4, 2022.
- SHA actively responding to Omicron.

### Appropriate Services Delivered

- Resume surgery to pre-COVID volumes as quickly as can be safely and reasonably allowed. Accelerate and sustain ongoing increased volumes.
- Budgeted Mental Health and Addictions initiatives implemented.
- SHA Health Human Resources Action Plan provided to and accepted by Ministry of Health (including actions to address immediate priorities for rural stabilization, COVID response, surgical expansion and plans to support growth to meet long-term human resource needs).

### Integrated Rural Service Stabilization

- Visible plans in place to stabilize services in rural communities where services have been impacted.

### Extendicare Transition

- Advance the transition of Extendicare operations to the SHA.

### Infrastructure and AIMS

- AIMS positioned for a successful go-live.
- Community funding agreements in place for capital projects and robust engagement with stakeholders is supporting design and construction to ensure milestones being met.

### Support and Improve Staff Well-Being and Health

- Staff engagement and mental health supports in place and being utilized.