

# Client Concerns and Feedback

## Share your experience

### Provide feedback at point of care

- Speak first with staff, physicians or other health care professional involved in your care or service.
- Speak with the supervisor or manager if you still have unanswered questions or are not comfortable talking to those directly involved in your care.
- If you need further assistance, contact the Client Concerns Office.

### How a Client Concerns Specialist can help you

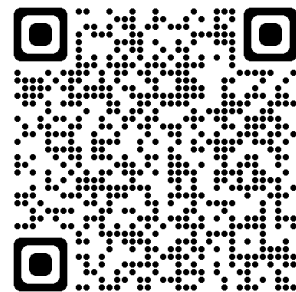
The role of a Client Concern Specialist is to liaise patients, residents, and families with the right leader to provide a response to care management concerns received in the Saskatchewan Health Authority. Your concern will be handled timely, with respect and confidentiality.

### Contact a Client Concerns Office

<b>Regina</b> Email: reginaclientconcerns@saskhealthauthority.ca Phone : 306-766-3232 / 1-866-411-7272	<b>Saskatoon</b> Email: saskatoonclientconcerns@saskhealthauthority.ca Phone: 306-655-0250 / 1-866-655-5066
<b>Integrated Northern Health</b> Email: northclientconcerns@saskhealthauthority.ca Phone: 1-833-484-2577	<b>Integrated Rural Health</b> Email: ruralclientconcerns@saskhealthauthority.ca Phone: 1-855-778-7708

### When contacting us about your concern please include:

- Patient, client, or resident's name
- Primary Caregiver's name if contacting on behalf of client
- Location where concern occurred
- Date and time, if possible, when the concern occurred



**Saskatchewan  
Health Authority**



[saskhealthauthority.ca](http://saskhealthauthority.ca)

### Healthy People, Healthy Saskatchewan

The Saskatchewan Health Authority works in the spirit of truth and reconciliation, acknowledging Saskatchewan as the traditional territory of First Nations and Métis People.