

WHO ARE PATIENT FAMILY PARTNERS (PFP)?

Who are PFPs?

- Individuals with lived healthcare experience as a patient, a support person of a patient, and/or a client/resident, hereafter referred to as "patient".
- Partner with staff, leadership and physicians to provide direct input into policies, programs and practices which affect patient care and services at all levels of the organization from direct service care to the board room.
- Ensure that the diverse voice of Saskatchewan residents are heard to inform and influence the delivery of healthcare to improve the quality and safety of the patient experience.
- Play an important role in advancing and promoting the principles of [patient and family-centred care](#).

What is required to become a PFP?

- Receive training at a PFP orientation with the Patient and Family Centred Care Program;
- Ongoing development and learning in collaboration with PFCC staff;
- Register in [My Impact](#) (PFP Database)
- Complete required documentation (confidentiality agreement, media consent form, criminal record check/vulnerable sector check, Saskatchewan Health Authority photo ID badge, etc.).

Where are PFPs engaged?

Patient Family Partner engagement opportunities may be short or longer term commitments. PFPs are connected to engagement opportunities based on their interests, experience and availability. Some of the ways PFPs partner with the Saskatchewan Health Authority include:

- Committee work at all levels of the organization
- Strategic planning
- Accreditation planning and events
- Quality improvement work
- Policy/program review and development
- Review and develop education materials
- Patient-oriented research
- Focus groups
- Patient and Family Advisory Councils
- Staff and physician interviews and hiring panels
- New employee, manager and physician orientation
- Sharing healthcare experiences
- Ambassador for the Patient and Family Centred Care program
- Design patient experience surveys and being a surveyor

[Patient and Family Partner Request Form](#)

For more information about PFCC visit our [website](#)

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